



What's included?	Lite	Standard	Premium
Account Management			
Dedicated Coach	-	✓	✓
Onboarding			
Access to Onboarding Program	✓	✓	✓
Access to Implementation Resources	✓	✓	✓
Online OKR Training	✓	✓	✓
Guided Onboarding and Configuration	-	✓	✓
Guided Goal Management Program Design	-	✓	✓
Data Import (Users and Teams)	-	✓	✓
Account Health Check	-	-	✓
Coaching			
One-on-One Training and Mentoring	-	upto 4 sessions	upto 12 sessions
Cost to Purchase Additional One-on-One Sessions	-	€170 / session	€120 / session
OKR & KPI Tutoring for Executives <i>1 session per year</i>	-	✓	✓
OKR & KPI Tutoring for Teams <i>4 sessions per team per year</i>	-	upto 5 teams	upto 10 teams
Cost to Purchase Additional Tutoring	-	€499 / team	€399 / team
Annual Goal Management Program Review	-	-	✓

For more information about the Service Level Agreements (SLAs) and Support, see article 6 of Perdoo's General Terms of Service (GTS).



Specifications

Dedicated Coach

With a Dedicated Coach, you will have the same person standing by your side throughout the entire year. This enables your Coach to develop a deeper understanding of your business which increases the value that he or she is able to deliver.

Access to Onboarding Program

Our carefully designed Onboarding Program is based on years of experience and hundreds of implementations. Our Onboarding Program is set up as a shared project that both you and your Coach will be able to access.

Access to Implementation Resources

Our Onboarding Program is further supported by the Implementation Resources that we've developed. We have ready-to-use email templates to announce your goal management program to your organization, as well as a Goal Management Program booklet that you can adjust for your organization and distribute to your employees in order to ensure that everyone understands what's going on and why you are doing this.

Online OKR Training for all employees

You will gain access to our Learning Management System (LMS) that contains a thorough OKR training for everyone that you are planning to include in your Goal Management Program.

Guided Onboarding and Configuration

Your Coach will work along your side to guide you through the Onboarding Program. Do you get unexpected questions from your team that you're not able to answer? No worries, you can discuss these with your Coach! Your Coach will also ensure your Perdoo account is configured accordingly.

Guided Goal Management Program Design

You and your Coach will work together to find the best approach for your organization. Your Coach, having overseen hundreds of implementations, can give you tailored tips and advice, and share important best practices.

Data Import (Users and Teams)

To get you quickly started with our software, and to reduce the administrative overhead, we can run a data import for you so that all the users and teams will automatically be created.

Account Health Check

To complete your Onboarding Program, your Coach will run a Health Check for your account to make sure that you are set up for success!

One-on-One Training and Mentoring

Throughout the year, you will have regular one-on-one sessions with your Coach. The content of these sessions is up to you. Typically, customers discuss questions that they've received from employees, but you can basically discuss all struggles and hurdles during these sessions. That's what your Coach is for.

OKR & KPI Tutoring

The most important part of your Goal Management Program will be the OKRs and KPIs that you will be creating. Creating good KPIs and OKRs is complicated, it's a skill that you need to develop within your organization. We will help you and your team become true Goal Experts through our OKR & KPI Tutoring!

Annual Goal Management Program Review

You'll learn a lot during a year. It's important to capture these learnings as they will help you improve your OKR Program going forward. Your Coach will help you capture and review your learnings, so that together you can improve your Goal Management Program for your next year!